VISHNU K S

SOFTWARE ENGINEER

CONTACT

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SKILLS

- Project Management
- Software Development
- System Troubleshooting
- Backend Developer

- Python
- Powerbuilder
- .Net C# (Backend)
- PHP (Backend)
- React Js. / Typescript
- Bootstrap
- SQL (SAP SQL Anywhere, MYSQL, MSSQL, PostgreSQL)
- MongoDB
- Node Js.

EDUCATION

Pre-University (PU)

Gov. HSS Kalvathy, Kochi

2007-2009

Commerce with Computer Application

LANGUAGES

- English (Fluent)
- Malayalam (Native)
- Tamil (Conversational)

PROFILE

Experienced IT professional with 15 years in the industry, specializing in customer support, technical support, software development, and project management. Proven track record in managing projects and leading architectural design.

EXPERIENCE

Senior Software Engineer cum Project Manager
C-Square Info-Solutions Limited. Kochi, Kerala
Oct. 2019 - Present

- Managed and led multiple projects from inception to completion.
- Designed and implemented project architectures.
- Coordinated with cross-functional teams to ensure project success.
- Ensured project deliverables met quality standards and timelines.
- Hosting web applications on Windows and Linux environments.
- CI/CD pipeline deployments to Kubernetes (Azure).
- R&D for new and challenging requirements.
- API Development with .Net, Php, Python and NodeJs
- Front-end development with HTML, Bootstrap, CSS and React
- Storage and Data management with Azure Blob storage and Aws S3 Bucket
- Implemented network security layer with Azure & Aws gateway and load balancer

Software Developer
C-Square Info-Solutions Limited. Kochi, Kerala
2015 – 2019

- Developed and maintained CRM software based on the company requirement Using .Net and Powerbuilder
- Collaborated with development teams to design and implement new features.
- Troubleshooting and resolving software issues to enhance performance.
- Creating task automation using php, .Net and Python
- API Development with .Net, Php, Python and NodeJs
- Front-end development with HTML, Bootstrap, CSS and React

Technical Support Engineer
C-Square Info-Solutions Limited. Kochi, Kerala
2011 – 2015

- Managing on-site and office support team
- Provided technical support to clients, resolving complex technical issues.
- Conducted system diagnostics and troubleshooting.
- Assisted in the development of technical documentation.
- Data migration from another vendor's software to C-Square software
- Design reports based on customer requirements using SQL and Powerbuilder.
- Performance finetuning of Database

Customer Support Executive
C-Square Info-Solutions Limited. Kochi, Kerala
2009 – 2011

- Handled customer inquiries and provided effective solutions.
- Train users to use new or modified equipment.
- Maintained customer satisfaction by addressing concerns promptly.
- Collaborated with technical teams to resolve customer issues.

PROJECTS

Throughout my career, I have been actively involved in diverse projects spanning multiple domains, technologies, and business needs. My experience includes:

1. **Customer Relationship Management (CRM) Systems**
   Developing and managing internal CRM platforms for tracking customer tickets and financial transactions.

   Technology: .Net MVC / SAP SQL Anywhere 17 / Python
   Role: Project Manager / Developer

2. **License Management and Payment Integration**
   Implementing solutions for managing software licenses and integrating third-party payment systems.

   Technology: Python / MySQL / MongoDB / Powerbuilder
   Role: Project Manager / Developer

3. **Chat and Messaging Automation**
   Creating Telegram bots and WhatsApp integrations to enhance customer communication and automate transactional updates.

   Technology: Python / NodeJS / PHP / MySQL / Powerbuilder
   Role: Developer

4. **ERP Systems**
   Designing and developing ERP applications with capabilities for multi-location data synchronization and seamless business operations.

   Technology: Powerbuilder / Python / SAP SQL Anywhere / MongoDB
   Role: Developer